

SPORTS AUTHORITY OF INDIA
(FIT INDIA MISSION)

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CORRIGENDUM No. 3

Date:24.09.2020

Ref No: 1/10/SAI/FIT INDIA/2020

**Sub: RFP for Development, Operations , Augmentation and Management of Fit India app
& Maintenance and Augmentation of Fit India website portal**

1. The competent authority has authorized the response to pre-bid queries attached herewith with Tender ID - 2020_SAI_584545_1
2. All other bid clauses of RFP remain unaltered.
3. This issue with the approval of DG, SAI.


(Vishnu Sudhakaran)
Deputy Director (Fit India)

#	COMPONENT	Existing criteria	Proposed Changes in criteria
1	IT Projects - Experience in Design & Development of Platform involving Web Portal/ Mobile Application	<p>Design & Development of Platform involving Web Portal / Mobile Application of a minimum of 1Lakh downloads the Portal / App (application can be in any domain) during last 3 years ending FY 2019-20</p> <ul style="list-style-type: none"> • 1 Lakh upto 3 Lakh Downloads: 5 Marks • More than 3 Lakh upto 5Lakh Downloads: 10 Marks • More than 5 Lakhs Downloads: 15 Marks 	<p>IT Projects - Experience in Design & Development of Platform involving Web Portal/ Mobile Application Design & Development of Platform involving Web Portal/ Mobile Application of a minimum of 1Lakh users, the Portal / App (application can be in any domain) during last 3 years ending FY 2019-20</p> <ul style="list-style-type: none"> • 1 Lakh upto 3 Lakh users: 5 Marks • More than 3 Lakh upto 5Lakh users: 10 Marks • More than 5 Lakhs users: 15 Marks
2	Prior Experience in Development, Maintenance and Support of mobile applications	<p>Usage of big data in Sports / Fitness for analytical purpose used for indicating any trends, research etc</p> <ul style="list-style-type: none"> • Data of 50,000 users and upto 2 Lakh: 5 Marks • Data of more than 2 Lakh users and upto5 Lakh: 8 Marks • Data of more than 5 Lakh Users: 10 Marks 	<p>Usage of big data for analytical purpose used for indicating any trends, research, insights, personalized dashboards, recommendation engines etc</p> <ul style="list-style-type: none"> • Data of 50,000 users and up to 2 Lakh: 2 Marks • Data of more than 2 Lakh users and upto 5 Lakh: 3 Marks • Data of more than 5 Lakh Users: 5 Marks <p>Additional 5 marks in case of experience in sports/fitness.</p>

S. No	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
1.	ELIGIBILITY CRITERIA: 3 Relevant Experience Page 6	<p>The company/ LLP/Proprietorship firm should have prior experience in executing similar project with at least INR 2 Crore contract value in a single or multiple Projects (Maximum 3) in last 03 Financial years ending FY 2019-20.</p> <p>Similar work means “Implementing mobile application, web portal development and IT maintenance project.</p> <p>Annexure II along with Work Order + Completion Certificates from client; OR/ Work Order + 50% Completion Certificate (for ongoing projects) from the client; OR Work Order + Payment Proof corresponding to the work done; Submitted Work orders and Completion certificates should include project(s) having Implementation of mobile application, web portal Development and IT maintenance.</p>	<p>We are requesting you kindly amend the clause for better participation to “The company/ LLP/Proprietorship firm should have prior experience in executing similar project with at least INR 2 Crore contract value in a single or multiple Projects (Maximum 3) in last 05 Financial years ending FY 2019-20. Kindly Confirm</p>	<p>No change</p>
2.	13. EVALUATION CRITERIA Page 13	<p>IT Projects - Experience in Design & Development of Platform involving Web Portal/ Mobile Application</p> <p>Design & Development of Platform involving Web Portal</p>	<p>We are assuming that here we need to submit project either Design & Development of Platform involving Web Portal or</p>	<p>Either portal or Application experience can be submitted.</p> <p>Refer revised evaluation</p>

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		<p>/ Mobile Application of a minimum of 1Lakh downloads the Portal / App (application can be in any domain) during last 3 years ending FY 2019-20</p> <ul style="list-style-type: none"> • 1 Lakh upto 3LakhDownloads: 5 Marks • More than 3 Lakh upto 5Lakh Downloads: 10 Marks • More than 5 Lakhs Downloads: 15 Marks 	<p>Mobile Application. Please confirm</p> <p>In any case there are so many projects we have completed which is for departmental & management purpose only. The download is only considered for Mobile application, & Portal visitor is considered for Web Portal. In any case if the department is using the application, the download / visitor many low. So, we are requesting you kindly amend this clause as every project may not customer centric.</p> <p>The suggested clause can be "IT Projects - Experience in Design & Development of Platform involving Web Portal/ Mobile Application Design & Development of Platform involving Web Portal</p>	<p>criteria</p>

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			<p>/ Mobile Application of a minimum number of 3 projects</p> <ul style="list-style-type: none"> • 3 Projects: 5 Marks • More than 3 Projects upto 5 Projects: 10 Marks • More than 5 Projects: 15 Marks 	
3.	<p>14. BID EVALUATION Page 18</p>	<p>2 Prior Experience in Development, Maintenance and Support of Sports or Fitness App Usage of big data in Sports / Fitness for analytical purpose used for indicating any trends, research etc</p> <ul style="list-style-type: none"> • Data of 50,000 users and upto 2 Lakh: 5 Marks • Data of more than 2 Lakh users and upto 5 Lakh: 8 Marks • Data of more than 5 Lakh Users: 10 Marks 	<p>This clause is very specific, and the bidder may not experience in this. We are requesting you kindly do some relaxation on this specific to Sports / Fitness. The bidder may develop any type of analytics application. We are requesting you to accept those also.</p> <p>The suggested clause may be: “Prior Experience in Development, Maintenance and Support of Sports/Fitness/Project Progress Monitoring/ Corporate Social Responsibility for analytical purpose used for indicating any trends, research, Project</p>	Refer revised evaluation criteria

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			monitoring, KPI indicator analysis etc • 3 projects: 5 Marks • More than 3 Projects and upto 5 Projects: 8 Marks • More than 5 Projects: 10 Marks	

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4.	General Query	General Query	Please clarify if the development of the said portal and UAT team members will be working onsite or offsite	Onsite team of 4 Members during first 6 months for website augmentation and maintenance activities. App development shall happen offsite and after 6 months, onsite team will be team composition of 9 members as defined in RFP.
5.	4. ELIGIBILITY CRITERIA Page 6	The company/LLP/Proprietorship firm should have average annual turnover of at least INR 2.5 Crores over last three years (three out of four previous financial years ending FY 2019-20)	Considering the size and scope of the project UTIITSL request you please increase the turnover of the company so that only experienced and	No change

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			competitive companies qualifies the QCBS	
6.	General Query	General Query	Please clarify who will provide required IT equipment such as Laptop/ Desktop, Internet connectivity and supporting software licenses (if any) to the deployed resources after go-live.	<p>The Bidder shall arrange for the basic necessary office equipment such as Desktops/Laptops/Data Base Server, development server, staging servers, Printers/Wi-Fi Dongles and any other requirement needed for successfully completing the assignment. Fit India/SAI will provide Basic seating space/workstations and internet facility for Bidders team at Fit india/SAI office.</p> <p>Please refer page 53 of RFP for other clauses related to license.</p>
7.	13. EVALUATION CRITERIA page 16 point 2	Prior Experience in Development, Maintenance and Support of Sports or Fitness App	UTIITSL request you to relax this clause to " Experience in Development, Maintenance and Support of any software application."	Refer revised criteria
8.	18. PENALTY Page 23	18.1 During first 6 months (any or all of below referred action by SAI) i. 0.5% of payment for work order/agreement (for each of the phase) per day subject to maximum 20% for 40days delays;	UTIITSL request you to reduce the penalty	No change

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9.	General Query	General Query	Please clarify if there is any Preferred Technology Stack and Database	Bidder is encouraged to provide recommendations on technology stack.
10.	Page 4	The app must be multi-lingual (shortlisted 12 languages including English and Hindi) and support geo-tagging up to level of Local Government Directory Codes.	Please clarify who will provide the content in other languages	The app needs to be released in English and Hindi at the end of six months. The bidder can consider costing for translation of 100 pages of content into Hindi language while submitting bids.
11.	General Query	General Query	UTIITSL request you to please clarify who would provide processors, network and other necessary IT infrastructure.	The Bidder shall arrange for the basic necessary office equipment such as Desktops/Laptops/Data Base Server, development server, staging servers, Printers/Wi-Fi Dongles and any other requirement needed for successfully completing the assignment. Fit India/SAI will provide Basic seating space/workstations and internet facility for Bidders team at Fit India/SAI office.

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12.	General Query	General Query	Please specify the expected volume of users, internal and external users	Website has 2.5 Cr visitors as on date and 5 lakh user accounts. The traffic varies between 5lakh-10lakh on Fit India website during events.

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13.	Clause 3 - Relevant Experience - Page 6	The company/ LLP/Proprietorship firm should have prior experience in executing similar project with at least INR 2 Crore contract value in a single or multiple Projects (Maximum 3) in last 03 Financial years ending FY 2019-20.	We request you to make it in last 7 Financial Years ending FY 2019-20 instead of last 3 Financial Years.	Not accepted
14.	Clause 3 - Relevant Experience - Page 6	Similar work means "Implementing mobile application, web portal development and IT maintenance project.	Does Similar Work also include Website?	Yes
15.	Clause 13.1.1 - Page 16	Design & Development of Platform involving Web Portal / Mobile Application of a minimum of 1Lakh downloads the Portal / App (application can be in any domain) during last 3 years ending FY 2019-20	Web Portals have hits and not downloads. So, can we submit Web Portals Google Analytics to show the number of hits?	Refer revised criteria
16.	Clause 13.1.2 - Page 16	Prior Experience in Development, Maintenance and Support of Sports or Fitness App	This is a very subjective requirement; we request you to relax the same to include any App and not just Fitness App	Refer revised criteria
17.	Clause 13.1.2 - Page 16	Demo / Prototype of proposed Fit India App with recommendation of usage of technology and innovation for	Since the demo / prototype needs time to be prepared, so is it required to be submitted	During the presentation, it is recommender to

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		being future ready. The app will be evaluated in terms of its readiness to be used in current project.	with the Technical Bid OR later during the presentation?	provide demos and prototypes.
		App Language	Are you looking for a Native OR Hybrid App?	Hybrid
18.	Clause Xii - Page 53	STQC audit and certification is required to be done before go-live of the Mobile app.	Who will bear the cost of the Audit?	Bidder has to bear the cost of STQC audit, and any certification required to be done before go live.
		Hosting	Who will provide Production Server Hosting - Client or Vendor? If Vendor, then the Price Bid does not ask for hosting Charges	Hosting will be provided by SAI.

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1.	Annexure "VI", Point 1.	Fit India App will help reach out to people in urban, rural & remotest areas of India, and give them tools to find their own fitness and have access to quality content in terms of events, videos, images, stories etc.	Please specify following points about the mentioned content 1) How will you manage the content? And who will be responsible for the content management? 2) Do you foresee any integration with another system to get the mentioned content? If yes please share list of all those system. 3) How frequently will the content be updated on the system?	Content will be provided by Fit India but bidder will be responsible for adaptation to represent it appropriately on mobile and website. Content updation frequency will depend upon Fit India event schedule and launch of various initiatives – it could be monthly/weekly.
	Annexure "VI", Point 1.	Micro-sites and micro-apps for user types based on select functionalities would also be required. For example, Gram Panchayats could have a micro-app to upload geotagged photos, number of people participating in events. There could be different micro sites and multiple apps.	It is evident from the scope that there are several user roles/actors in the proposed system who will interact with the system as per their purview, please share hierarchical list of all user roles/actors so that we could clearly understand the relationship between different user type and please also mention the type of interface the mentioned user type will get (like mobile app or web portal).	A detailed description of target user and associated functionalities has been provided in Section 2 of Annexure VI
	Annexure "VI", Point 1.	Fitness tests, benchmarks and recommendations for children (5-18 yrs.), Adults (18-65 yrs.) and Seniors (65+ yrs.) (the details of tests have been placed at the end of this section). The app must be capable of using data analytics and benchmarking the fitness scores as well as have basic checks to ensure values entered for tests are in range	We failed to find details about workflow associated with assessment tests, please answer the following -What type of questions will be given in the test? -What are the mode of response submission (like written, multiple choice, activities like step tracking)? -How frequently is the user	The tests will be similar to Khelo India fitness assessment test for Age group 5-18 years, bidders may download Khelo India app which Already has these tests. Fit India app users will take these tests and log their values on the app and their fitness history will be

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		and not abnormally high/low (Appropriate validation checks to be defined)	<p>supposed to take assessment tests?</p> <p>-How are the questions of assessment test managed?</p> <p>-How is scope of assessment test calculated?</p> <p>-Please elaborate the expectation from benchmarking the fitness score</p> <p>-Please share if you have any sample for asses</p> <p>-Will there be any participation fee for these events? If yes whom should the payment be routed to and will there be any commission-based model?</p>	<p>available – bidder is expected to provide benchmarks and analytics based on these real-time values entered by users.</p> <p>Details of test have been provided in Annexure.</p> <p>There will not be any participation fee for Fit India events. However, events in the nature of fundraising can be hosted on the app.</p>
	Annexure "VI", Point 1.	Tracker for steps taken, heart rate, sleep and other health parameters as in latest fitness apps.	Please share a list of all the activities that the app can track? How do you envision the app to track activities like heart rate and sleep? Do you see integration with wearable devices like fitbit? If yes please share the list of devices that the app can fetch data from.	Bidder to suggest Methods for integration so that the app can be up-to-date and provide tracking of major fitness parameters.
	Annexure "VI", Point 1.	Fit India Certifications (Fit India Schools, Fit India Gram Panchayats, Fit India Urban Ambassadors and Panchayat ambassadors, Fit India Yorgasan Centres, Fit India Gyms, Fit India Youth clubs, and Fit India Corporates etc	Please share details about the workflow along with details of all the steps involved in getting a certification? How many types of certification should be considered in they system and will there be any difference in workflow of getting certification based on type of certification? If yes please specify the differences? How many times can one entity (like school) apply and get the certification and what is	Bidders may login as Schools/Youth Clubs to understand the certification process. Certificates can be downloaded by users directly based on the level of certification.

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			the validity period of these certificates?	
	Annexure "VI", Point 1.	Fitness Events (like Plogging, Cycling, Skipping etc)	<p>-Please share list of all the events and please specify the data mobile app will track, hold for each of these activities (as for example distance ran for blogging using GPS can be a tracking data)? Will the activity be just limited to uploading geotagged image?</p> <p>-Please specify while creating an event what all data will be entered into the system?</p> <p>-Will all the events be visible to all the individuals and user types?</p>	The events will be visible to all user types. Bidder can look at the event registration forms on the website currently. For some of the events, apart from geotagged photos, distance ran, elevation etc might need to be tracked. Distance covered is a basic tracker which will be used.
	Annexure "VI", Point 1.	Fitness Activities (Talks, Indigenous Games)	Please share list of all fitness activities and details about what talks and indigenous games are and how will you manage them?	Content will be provided by Fit India. Fit India Talks, Indigenous games etc are already available on Fit India YouTube channel.
	Annexure "VI", Point 1.	Fit India Champions and Partners	This point is not clear, please share more details about this point from systems point of view.	<p>Fit India champions are individuals/representatives of organizations who organize Fit India events and log participation data of participants. They will refer more users to download and use the app, take fitness assessment tests etc.</p> <p>Fit India partner module will accept proposals from interested partners – please refer website for details.</p>

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	Annexure "VI", Point 1.	Get Active (Tools), News, Media, Social Integration, Blogs	Please specify what do you mean by get active (tools)? Please specify the source from where the system should get the news and media? Please specify the features corresponding to social integration? will it be limited to getting feeds from social media page? Please specify source of blogs and how do you plan on managing the blogs?	Fit India website has a Get Active Page with suggestions of various physical activities. No role is envisaged in content development but app must support social media feeds, sharing of photos on social medial platforms by users and other features as per evolving trend. Bidder must provide suggestions for integration of fitness content available on public platforms.
	Annexure "VI", Point 1.	Any other initiative that may be desired by FIT INDIA Mission	This is an open point, please help us understand what initiatives Fit India Mission may desire to add at a later stage?	This point indicates possibilities of new certification products and events that Fit India may launch from time to time.
	Annexure "VI", Point 1.	Online: Engage in ONLINE initiative (eg. Fit India Quiz, Fit India Active Day, Fit India Live Sessions) or any other platform that may be deemed fit	-Please specify your expectation from Live sessions, will these be something like webinar? Who can plan a live session? How will the members be invited? Will any payment be needed to participate in the session?	There will not be any fees for participating in the session, app must be able to support seamless viewing of live sessions planned by Fit India on a periodic basis. Fit India has already hosted live sessions on its YouTube channel and other social media platforms.
	Annexure "VI", Point 1.	Register for various initiatives on app and portal	Please specify what exactly does various initiatives mean?	This point indicates possibilities of certification products and events that Fit India may launch from time to time.
	Annexure "VI", Point 1.	Download certificate of recognition of efforts	Please specify the significance of the certificate and workflow to download?	Bidder might create a user account on website to understand the process to download various certificates.

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	Annexure "VI", Point 2	Option to record details of members taking fitness assessment test	Please specify what all details need to be recorded apart from their assessment test score?	Basic details as per login form provided on website will need to be captured.
	Annexure "VI", Point 2	Target Audience / User Groups	Please specify the type of interface each of the mentioned target audience will get (i.e mobile app or web platform or both)?	These are features for mobile app, additional interface for website will be defined from time to time.
	Annexure "VI", Point 2	Customized dashboard for State Government Nodal Officers, Education department Nodal Officers etc	-Please specify what data should be displayed on the dashboard and whose data should be displayed on these dashboard.	This will be a dashboard to monitor registration of Fit India schools, participation in events etc. Detailed fields will be provided to successful bidders.
	Annexure "VI", Point 2	Micro-apps for selected Ministries/PSUs, Panchayats etc to upload data on fitness ambassadors, details of fitness assessment etc	-Please signify the role of uploading the data on fitness ambassadors. Who/What are fitness ambassador? Please elaborate what does "details of fitness assessment" mean here?	Fitness ambassadors' data will be provided by Ministries, fitness assessment would mean the tests that needs to be delivered during Phase 1. The app must support integration of data from different Ministries.
	Annexure "VI", Point 2	Find fitness facilities, events, trainers, Yoga instructors by providing interfaces to existing apps/online resources	Please elaborate expectation mentioned in this point? What does interface to existing app/online resource mean? Does it mean redirecting to and existing app or instructor?	This is a desirable feature - Bidder to provide suggestions for integration.
	Annexure "VI", Point 2	Allow access to articles, information snippets etc that is available for free in public domain.	How will the system get these content from public domain? Is integration with another system suggested? If yes, please specify the system with which integration is planned.	Bidder to provide suggestions for Integration.
	Annexure "VI", Point 2	Dashboard of different State Government Nodal Officers, Education Boards etc	How does Nodal officer fit in the hierarchy? Will every state/district have one nodal officer ?	Nodal officers may be present at state/district level or organizations like Railways, CRPF, BSF etc subject to nature of each event.

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	Annexure "VI", Point 3	Fitness protocols for different age groups	Is this point referring to assessment test? If not please elaborate the different protocols and share list of all the protocols for each age group?	Yes, assessment tests. The tests will be similar to Khelo India fitness assessment test for Age group 5-18 years, bidders may download Khelo India app. Details of tests have been provided in Annexure.
	Annexure "VI", Point 3	Production and Addition of Fitness test Videos for different age groups	We believe production of video content will not be in scope of successful bidder please clarify.	Production of video content for assessment tests will be in the scope of bidder. The tests have to be demonstrated in an animated and simple way to audience.
	Annexure "VI", Point 3	Recommendation Engine to recommend different age groups as per Fitness Level	Please elaborate your expectation from recommendation engine. What will this recommendation engine recommend?	Recommendation engine will provide different exercises based on the tests, Fit India will provide the logic and name of tests. Bidder has to suggest suitable implementation formats to make it easy and simple for users to follow.
	Annexure "VI", Point 3	Allow other Apps to use Fit India Protocols and Benchmarks	Please specify the expectation, what are the other apps mentioned in this line and what protocols should they use?	Bidder to provide suggestions for Integration with other apps.
	Annexure "VI", Point 3	Fit India Challenges	Please specify what a challenge can be? Who can create a challenge? Who can accept the challenge? and how will the outcome of challenge be decided?	Fit India challenges will be fitness related challenges based on time taken to do certain exercises, plank challenge etc that may be announced from time to time.
	Annexure "VI", Point 3	Applications for Awards	Please specify on what events can someone receive award. Who can receive the award? What can the award be? How is the individual nominated and selected for award give away? how does the workflow or award provision work?	Guidelines, application process will be defined by Fit India.

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	Annexure "VI", Point 3	Fit India Stories	-Who is managing content of stories on the system? Will there be any integration for getting content?	Content will be provided by Fit India.
	Annexure "VI", Point 3	Fit India Champions	Please specify workflow involved in deciding Fit India Champion?	Guidelines, application process will be defined by Fit India.
	Annexure "VI", Point 3	Content aggregation	Please elaborate this point? What content is to be aggregated? What is the source of content?	Content will be provided by Fit India. However, bidder is supposed to provide ideas for sourcing of content from public platforms and integration options.
	Annexure "VI", Point 3	Fit India Quiz	Please let us know who will manage the quiz? What will be the structure of question asked in the quiz?	Structure and registration process will be defined by Fit India.
	Annexure "VI", Point 3	Payment gateway	Please specify all the use cases associated with payment gateway.	There will not be any participation fee for Fit India events. However, events in the nature of fundraising can be hosted on the app.
	Annexure "VI", Point 3	Fit India Partner Module	What features and functionalities will the Fit India Partner Module have? What is the significance of a Fit India Pattern in the ecosystem?	Please refer website for partner registration page.
	Annexure "VI", Point 3	The maintenance and augmentation of website will require the following set of minimum resources during the first 6 months.	Please specify following details -URL of website in picture -Tech stack of the website -Hosting environment -Technical architecture	URL fitindia.gov.in Client-Side Programming HTML, CSS, JavaScript Server-Side Programming PHP CMS Wordpress Wordpress Theme Divi Database Server MySQL Web Servers Apache
	Annexure "VI", Point 5	The selected bidder will be responsible for carrying out detailed	Does As Is study only include "https://fitindia.gov.in/" website?	Bidders' responsibility to do a comprehensive as-is assessment.

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		As-Is study of the existing website and connect with the SAI stakeholders to understand the requirements.	Please share a list if there are more websites to be studied.	
	Annexure "VI", Point 5	Data migration plan	Please share following information -Size of data to be migrated -Source from which data is to be migrated? -Structure of data i.e to be migrated?	200+ pages approximately.
	Annexure "VI", Point 5	Additionally, the Bidder shall carry out an exhaustive requirement gathering exercise with the SAI team for understanding the requirements. As highlighted in the previous section, this project shall be implemented in an agile manner, where SAI will plan a module wise development with the agency, with the objective of achieving overall go-live in 180 days from start of the project	-As requirement study is to be done post project award, it would be rational if duration of delivery is decided once requirement gathering is done. Is the duration of 180 days negotiable?	No change
	Annexure "VI", Point 5	The Bidder shall deploy at least 4 resources for maintenance and augmentation of Fit India website during the first 6 months.	As in the first 6 months the application will be in development stage, what will the requested resource maintain?	Website maintenance and augmentation
	Annexure "VI", Point 5	The selected bidder shall create policy related to terms of usage, site policy, content management policy etc. in consultation with the department	As these policies will be related to access and usage of data provided by platform we suggest to keep this in court of SAI. please comment.	Bidder to assist SAI in preparation of these documents.
	Annexure "VI", Point 5	The bidder shall be doing an API based integration of existing mobile applications/ services in the Fit India App. If there is no API available, it will be the responsibility of bidder to develop the API and get it integrated	Please share more information about the need of integration and the existing app, its technology and technical architecture. As per the RFP the requirement seems to focused on development of mobile	Yes, to be developed from scratch. Integration needs to be planned for many use cases such as allowing other apps to use fit India assessment tests, data of fitness ambassadors provided by other Ministries etc

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			app from scratch, please specify need of this integration ?	
	Annexure "VI", Point 5	The platform shall enable feature of consolidated application form and single integrated payment for departments who are integrating their services on this platform	Please share more details about this point. What application form and system should the proposed system integrate with?	Different Ministries will be sharing their data with Fit India from time to time through their apps and/or databases –the app and the portal should support seamless integration.
	Annexure "VI", Point 5	Integrate Single Mobile platform with APIs which offer common services for mobile applications such as APIs for user management, files, custom objects, email, photos, social integrations, analytics, push notifications, geolocation, enterprise integration etc.	Please share details about the APIs and significance of the data received from these API ?	To be shared with selected bidder
	Annexure "VI", Point 5	The solution shall allow payment on multiple modes (net-banking, credit card, debit card, Wallet etc.) through various mobile channels as indicated below.	We believe that wallet here denotes 3rd party wallets like paytm, google play etc. and wallet creation for the platform is out of scope, please comment.	Third party wallets have been denoted.
	Annexure "VI", Point 5	The mobile platform needs to integrate and interoperate with various other external entities	Please share list of all those entities along with API documentation.	To be shared with selected bidder
	Annexure "VI", Point 5	The selected bidder shall integrate the existing live chat helpline services (if any) being offered by SAI through the Portal. The selected bidder shall be required to coordinate with the vendor offering these services to integrate with Mobile app platform.	Please share details on integration about the live chat helpline service. How many such services and vendors are there? Is it possible to share API documentation at this point?	To be shared with selected bidder
	Annexure "VI", Point 5	Please note that website augmentation and maintenance will also need to factor in addition of any features being envisioned for the app and currently not supported by the website	Please clarify, if this point suggest addition of all mobile feature to the existing website? Please share technology architecture of the website in picture.	Addition of features to website will be reviewed periodically. URL fitindia.gov.in Client-Side Programming

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				HTML, CSS, JavaScript Server-Side Programming PHP CMS Wordpress Wordpress Theme Divi Database Server MySQL Web Servers Apache
	Annexure "VI", Point 5	Website needs to support email marketing and bulk SMS services for its registered users.	We believe this is a new enhancement to the existing website, please comment.	Yes, it is an enhancement that will need to be delivered by the bidder.
	Annexure "VI", Point 5	The selected bidder would be required to design, develop and implement events as per the requirement of SAI.	We believe all content will be provided by SAI, however posting them on the system will be done by successful bidder. And any modification refinement in the shared content will not be under scope of successful bidder. Please comment.	Content development is not under the scope of the bidder.
	Annexure "VI", Point 5	SOCIAL MEDIA WALL a) "Curated Posts" from Twitter, Facebook, YouTube, Instagram to be published b) Fit India Channels - YT, Twitter, FB, Insta	Please specify the role of selected bidder in managing the social media accounts and posts?	No role is envisaged in content development but app must support social media feeds, sharing of photos on social media platforms by users, provisions for user generated content and other features as per evolving trend.
	Annexure "VI", Point 5	MEDIA STREAMS 62 a) Video Streams of Fit India Events b) Photo Streams of Fit India Events c) Media Stream - Curated Articles	Please specify the role of selected bidder in managing media content?	No role is envisaged in content development but app must support user friendly viewing of content, provide updates to users on new content etc as per evolving trend.
	Annexure "VI", Point 5	Selected bidder shall integrate, curate and augment the content from various	Please share list of all such channels along with details about	Bidder to provide ideas on integration of content from public

S. No .	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
		digital channels like blogs as directed by SAI	structure of data and frequency of transmission.	platforms.
	Annexure "VI", "Content Aggregation"	Selected bidder shall be responsible for editing and optimization of the content curated from various sources to meet the requirement of Fit India mobile app and website.	Content curation is specialized job and should be done by an expert Content Writer, We request you to add "Content Writer" as a line item in BOQ so that same can be deployed on the project.	No role is envisaged in content development but app must support user friendly viewing of content, provide updates to users on new content etc as per evolving trend.
	11.9 Rejection of Commercial Bids	Bids which do not conform to SAI bid format.	Please specify where is SAI bid format is mentioned on the RFP document? Is this point referring to point "12. DOCUMENTS TO BE SUBMITTED"	Price bid format has been provided in Annexure VII
	ANNEXURE 'VI' – INDICATIVE SCOPE OF WORK	During the first 6 months, the Bidder will deliver various features of the Fit India App in a phased manner	Based on the indicative scope following is our understanding of scope of mobile app development 1) Implementation of mobile app for individual from scratch 2) Implementation of mobile app for groups like (school, youth club, group, corporate, gym trainers, NGO and NYKS) from scratch 3) Implementation of Micro-apps for selected Ministries/PSUs, Panchayats 4) Implementation of web based admin interface for SAI staff (role based data access) 5) Implementation of backend to for data management, workflow management (like survey creation and event creation, assessment test	Yes, implementation of mobile app is from scratch and the features have been defined in 3 different phases.

S. No .	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
			<p>management)</p> <p>please suggest if our understanding is correct</p>	
	ANNEXURE 'VI' – INDICATIVE SCOPE OF WORK	During the first 6 months, the Bidder will deliver various features of the Fit India App in a phased manner	<p>While reviewing the website "https://fitindia.gov.in/" we saw features like events, active breaks, live sessions, quiz etc, as the scope of mobile app also includes these features please clarify the following points.</p> <p>1) Do you expect the successful bidder to replicate (excluding UI) mentioned features As Is from website?</p> <p>2) Do you expect the mobile app to interact with the same backend as of the existing website? If yes please share technology used to create backend and technical architecture</p> <p>3) If feature addition is expected in mobile app using the same backend it would imply that successful bidder is expected to enhance the backend/admin interfaces as well, is that in scope of RFP? If not how will the additional features supported in terms of backend management?</p> <p>4) If successful bidder is expected to get data from the same backend will SAI provide the APIs to connect with</p>	<p>URL fitindia.gov.in</p> <p>Client-Side Programming HTML, CSS, JavaScript</p> <p>Server-Side Programming PHP</p> <p>CMS Wordpress</p> <p>WordPress Theme Divi</p> <p>Database Server MySQL</p> <p>Web Servers Apache</p> <p>Bidder to provide recommendations on technology stack.</p>

S. No .	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
			<p>backend?</p> <p>5) If mobile app is not expected to communicate with the same backend and should not replicate the available features of website As Is, should the bidder consider creation of backend to manage data and workflows of events, assessment test etc?</p>	
	ANNEXURE'VI' – INDICATIVE SCOPE OF WORK, Point 3	The maintenance and augmentation of website	As discussed in pre-bid meeting any maintenance and augmentation activity related to website will be under scope of successful bidder once implementation of mobile app is complete (in first 6 months). And any maintenance or augmentation activities will be handled by the team deployed on site, please verify.	Maintenance and augmentation activity related to website starts alongside development of app. Onsite team will be required only for the website related activities.
	ANNEXURE'VI' – INDICATIVE SCOPE OF WORK, Point 2	Customized dashboard for State Government Nodal Officers, Education department Nodal Officers etc	<p>While reviewing the website "https://fitindia.gov.in/" we saw noted that many government departments can register on the website, please clarify the following from perspective of scope of mobile app</p> <p>1) Will there be any difference in features for different department</p> <p>2) Please share a list of functionalities available to each department</p> <p>3) On what parameter will data be</p>	Different departments might have different data integration requirements – the basic page for login and event registration will remain the same with minor variations depending on nature of event.

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
			displayed to these department like based on state, block etc? Or will all the department have access to all the data?	
	ANNEXURE 'VII' [PRICE BID FORMAT] Sr. No. II	Lumpsum fee for website augmentation and maintenance	You are asking for Lumpsum for website augmentation and maintenance, while you are again asking Onsite Resources those are supposed to do same activity. Can you please explain?	During the first 6 months, a minimum team of 4 onsite resources is required for website augmentation and maintenance. The quote for the same has to be provided as a lumpsum as per price bid format.

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
1.	13. Evaluation 13.3 Criteria 1 (Page 16)	Design & Development of Platform involving Web Portal / Mobile Application of a minimum of 1Lakh downloads the Portal / App (application can be in any domain) during last 3 years ending FY 2019-20 <ul style="list-style-type: none"> • 1 Lakh upto 3Lakh Downloads: 5 Marks • More than 3 Lakh upto 5Lakh Downloads: 10 Marks • More than 5 Lakhs Downloads: 15 Marks 	The criteria talks about involving Web Portal and Mobile Application. Instead of No. of Downloads, it is suggested that it should either be <ul style="list-style-type: none"> a) no. of Users on the Portal / App b) no. of Visitors on the Portal / App 	Refer revised criteria
	13.4 (Page 18)	Bidder must get a minimum of	Fit India may like to reduce the minimum marks from 50 Marks to 45 or 40 Marks	No change

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
		50 Marks (out of 70 marks) in Technical Evaluation to proceed to opening of commercial bid		
	<p>Annexure VI - Indicative Scope of Work</p> <p>1. Key Components of Fit India Mobile App 2. Target Audience / User Groups (Page 40-44)</p>	Is the Scope of Work only for Mobile App or also for Fit India Website?	<p>The references at various places to Fit India Mobile App or Fit India Website (Development, Maintenance and Augmentation) are not clear as it whether desired functionalities are for Mobile App or Website.</p> <p>Or, is it to be assumed that the functionalities for Website or App will be defined later?</p> <p>Please clarify</p>	The features for mobile app have been described in detail because website has already been developed. Additional features for website augmentation will be laid out on a monthly/quarterly basis.
	Table related to "The maintenance and augmentation of website will require the following set of minimum resources during first 6 months" (Page 45-46)	<p>Sr. Developer iOS/Android/Website (1 resource)</p> <p>Jnr. Developer Android Programmer (iOS/Android/Website (1 resource)</p> <p>Database Administrator (1)</p>	<p>(A) Android, (B) IOS and (C) Website Development are completely different skillsets/technologies.</p> <p>Same person cannot work on all 3 technologies. Request you to have 3 different persons.</p> <p>Database Administrator may not be required as a full-time resource.</p>	<p>No change.</p> <p>During first 6 months, onsite deployment is only for website augmentation and maintenance. Therefore, onsite developers to have experience in website development and augmentation activities.</p> <p>Database administrator is required as a full-time resource.</p>
	After 6 months, Deployment of additional 5 resources (Page 46)	"After 6 months, the agency shall deploy additional 5 resources (1 Project Manager,	<p>Is this apart from the resources deployed onsite during first 4 months (as mentioned in Page 45-46)?</p> <p>In any scenario for continuous Software Development (i.e. Maintenance and</p>	<p>This is apart from resources deployed onsite during first 6 months.</p> <p>There will be total of 2 seniors developer and 2 junior developers in the final team of</p>

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
		1 senior developer, 1 junior developer, 1 QA/Testing, 1 Business Analyst) for augmentation and maintenance activities of both website and mobile app onsite."	Augmentation of functionalities) of the nature of Fit India, it will need (a) PM, (b) Senior Developers / Junior Developers for Android,IOS, Website, Integration (API Development), (c) UI/UX Designer, (d) QA/Testing and (e) Business Analyst.	9, bidder to appropriately allocate Android/iOS competencies because majority of augmentation is expected on mobile application. Resource allocation will be reviewed on quarterly basis.
	Office equipment (Page 46)	"The Bidder shall arrange for the basic necessary office equipment such as Desktops/Laptops/SQL Server, development server, staging servers, Printers/Wi-Fi Dongles and any other requirement needed for successfully completing the assignment. for their employees."	May be amended to: Server Infrastructure and Licenses to be provided by SAI for Onsite Development, Staging Servers. Printers and Internet Connectivity to be provided by SAI for onsite team from Service Provider. Laptops and Phones/Testing Devices to be provided by Service Provider.	The bidder shall arrange for the basic necessary office equipment such as Desktops/Laptops/Data Base Server, development server, staging servers, Printers/Wi-Fi Dongles and any other requirement needed for successfully completing the assignment. Fit India/SAI will provide Basic seating space/workstations and internet facility for Bidders team at Fit India/SAI office. Please refer page 53 of RFP for other Clauses related to license.
	Database Administrator (Page 47)	"Overall experience of 10 years in database administration"	Need not be a full-time person, as in normally not the case in most IT Projects. Typically DBA administrator will be required on a need basis. Similarly, experience required may be reduced to 5 years.	As per RFP, Full time DBA is required

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	<p>Requirements Study point xiv</p> <p>Service On-boarding - Service Enablement of SAI</p> <p>(Pg 52)</p>	<p>Enablement on all mobile operating systems such as Android and iOS etc. through App</p>	<p>Needs to be clearly specified as Android and IOS instead of "such as" and "etc" as they have additional resource requirement and cost implication if target mobile devices can be anything apart from Android and IOS. Developers for the project to be Website Developer, Android Developer and IOS Developer.</p> <p>However, it may be helpful to specify that the Fit India portal should be mobile friendly (fluid design) will work on all mobile devices.</p>	<p>Android and IOS versions of the app needs to be released at the end of 6 months.</p>
	<p>Design and Development of Mobile App point no. viii</p> <p>(Page 53)</p>	<p>"The selected bidder shall implement quality standards like CMMi 3 or above for the entire life cycle of the project ..."</p>	<p>CMMi 3 or above is a steep Quality Standard. Kindly revisit this clause.</p>	<p>No change</p>
	<p>Security Audit Point no. xi and xii</p> <p>(Page 53)</p> <p>Testing of Mobile App - Performance Audit of application Point no. iv</p>	<p>"The selected bidder shall get the security audit done by CERT- IN empaneled agency"</p> <p>"STQC audit and certification is required to be done before go-live ."</p>	<p>Who bears the cost? The updates will also need to be tested from time to time.</p> <p>Service Provider can work with agency appointed by SAI for these audit and certificates.</p>	<p>Bidder has to bear the cost of STQC audit, and any certification required to be done before go live.</p>

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
	(Page 56)			
	Content Translation Point no. xiv (Page 53)	The selected bidder shall ensure building of multi-lingual mobile app in the languages decided by SAI. Translation of content shall be provided by the vendor. Please note that the website is not currently multi-lingual.	Mobile App Labels, Menu Items and Functionalities can be made multi-lingual. Volume of work for translation of website "content" is unknown. The translation can be provided as a separate line item and costed separately on per page basis.	The bidder can consider costing for translation of 100 pages of content into Hindi language while submitting bids.
	Payment Gateway Point no. xxxvii (Page 55)	Transaction fees for each transaction through payment gateway shall be paid by SAI	Payment Gateway may charge "Set Up Charge" and/or "Annual Charges", apart from transaction fees. Any third part cost related to Payment Gateway should be paid by SAI.	Third party integration cost wherever applicable will be borne by SAI.
	Service Listing and Integration Point III.	"The selected bidder shall integrate the existing live chat helpline services (if any) being offered by SAI through the Portal. The selected bidder shall be required to co-ordinate with the vendor offering these services to integrate with Mobile app platform."	Payment for any third-party integration to be taken up by SAI.	Yes, payment for third party integration to be taken up by SAI.
	Preparation of Technical Documents	The documents mentioned for SRS, SDD, Test Plan/Report, Manuals are very exhaustive.	May be need basis as per requirements of the project, instead of mandatory requirements of having so many	No change

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
	(Page 58-59)		documents. This activity needs Technical Writers.	
	Page 60	Server Management	Service Provider can work with Server Management teams of NIC and SAI.	Hosting to be provided by SAI
	Page 44	"Production and Addition of Fitness Test Videos for different age groups"	Details may be provided in terms of a) No. of videos b) duration of each video c) whether they are videos shoots or in animation form. d) Languages	Hindi and English, animated and user-friendly formats as per current trends. Details of tests provided in annexure.

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification required.	Clarification
1.	4.ELIGIBILITY CRITERIA	Conditions for Consortium / Joint Ventures (JV) (Consortiums are more prevalent in the industry)	Both the Consortium Partners would be registered legal entity of India? Are both essentially of India only?	Yes, both consortium partners need to be registered legal entity of India.

Other clarifications

S. No.	Bidding Document Reference(s) (Clause number/page)	Content of RFE requiring clarification	Points of Clarification	Clarification
1.	Page 45	<p>The maintenance and augmentation of website will require the following set of minimum resources during the first 6 months.</p> <p>Development Team</p> <p>Sr. Developer iOS/ Android/Website</p>	Platform experience of developer	Developers to have website experience for this requirement.
2	Page 47	<p>Development Team (Sr. Developer – Android)</p> <p>Jnr. Developer</p> <p>5 years of experience in coding / programming for application development</p>	Minimum 8 years of experience in coding / programming for Android development	<p>Experience in coding / programming for android/iOS/website</p> <p>There will be total of 2 seniors developer and 2 junior developers in the final team of 9, bidder to appropriately allocate Android/iOS competencies because majority of augmentation is expected on mobile application.</p> <p>Resource allocation will be reviewed on quarterly basis. competencies because majority of augmentation is expected on mobile application.</p>

Annexure - B

The fitness tests have been summarized in the below table, these tests for age-group 5-18 years are available on Khelo India fitness assessment app. Detailed protocol guidelines are available on <https://sites.google.com/view/fitindiaoff/home>

Age 5-8 years	
Parameter	Fitness test
BMI	Height/Weight
Static balance	Flamingo Balance Test
Coordination	Plate tap test

Age 9-18 years	
Parameter	Fitness test
BMI	Height/Weight
Speed	50 ms standing start
Endurance	600 m run/walk
Flexibility	Sit and reach (box)
Core	Partial curl up (30s)
Muscular endurance	Push Ups (Boys) & Modified Push Ups for Girls

Age 18-65 years	
Parameter	Fitness test
Flexibility	Flexibility V Sit Reach Test
Muscular Strength	Muscular Strength Naukasana (Boat Pose)
Muscular Endurance	Muscular Endurance Push Ups (Male) and Modified Push Up (Female) or sit ups
Body Composition BMI	Body Composition BMI
Aerobic/Cardio-vascular Fitness	2 Km Walk/Run
Balance	Vrikshasana (Tree Pose) or Flamingo Test

Age 65 years and above	
Parameter	Fitness test
Flexibility Upper body	Flexibility Upper body: Back Scratch Test
Lower body	Lower body: Chair Sit and Reach Test
Lower Body Strength and Muscular Endurance	Lower Body Strength and Muscular Endurance Chair Stand Test
Agility and Balance	Agility and Balance 8-Foot Up and Go Test
Body Composition Body Mass Index (BMI)	Body Composition Body Mass Index (BMI)
Aerobic/Cardio-vascular	Aerobic/Cardio-vascular Fitness 2 minutes Step Test